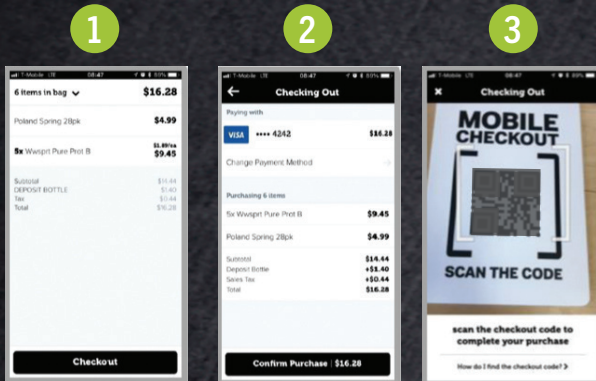


## Checkout Process

Once you have finished shopping,

- 1 Tap the **CHECKOUT** button located at the bottom of the screen. Review your shopping cart.
- 2 Select your preferred payment method and tap the **CONFIRM PURCHASE** button.
- 3 Next, head to the front end of the store, where you'll find a dedicated checkout area for Scan & Pay customers. At the checkout station, scan the Scan & Pay QR code to begin the approval process.



## Approval Process

Once you've scanned the QR code at the Scan & Pay checkout station, your order will begin the approval process.



If the purchase is **approved**, the beacon on the monitor will flash **GREEN** and the "purchase complete" chime will ring.

Once you get the green light, a "Good to go!" confirmation will appear on the app screen. You will be given the option to view your receipt and leave feedback. At this point, you are free to exit the store.



If the transaction is **not approved**, the beacon on the monitor will flash **BLUE** and the "customer needs assistance" chime will ring.

A Kowalski's stakeholder will assist you and may conduct a bag check. Bag checks may be required for any of the following reasons:

- There is a flagged item in your order.
- The system has selected this purchase for a random audit.

**At this time, we do not accept:**

- Manufacturer's coupons
- Gift card purchases or redemption
- Kowalski's Wine & Spirits purchases

# SKIP THE LINE WITH KOWALSKI'S SCAN & PAY



Printed April 2023



kowalskis.com

## Kowalski's Scan & Pay

Kowalski's Scan & Pay is an easy, on-the-go way to grocery shop. Using the Kowalski's Scan & Pay phone app, you can skip the checkout line by scanning your groceries as you shop and quickly checking out when you are done. You can bag your groceries as you shop with your reusable bags or wait until the end and use the bagging station at the front of the store.

Download the free mobile app, create your account and start shopping! The address, Wi-Fi, phone number and highlighted specials for your nearest Kowalski's Market will be displayed.

If you have questions or need assistance, please see a manager.

## Download the App and Create an Account

To download the free mobile app, go to the Google Play Store or the Apple App Store and search for "Kowalski's Scan & Pay." Alternatively, scan one of the QR codes below to download.



iPhone



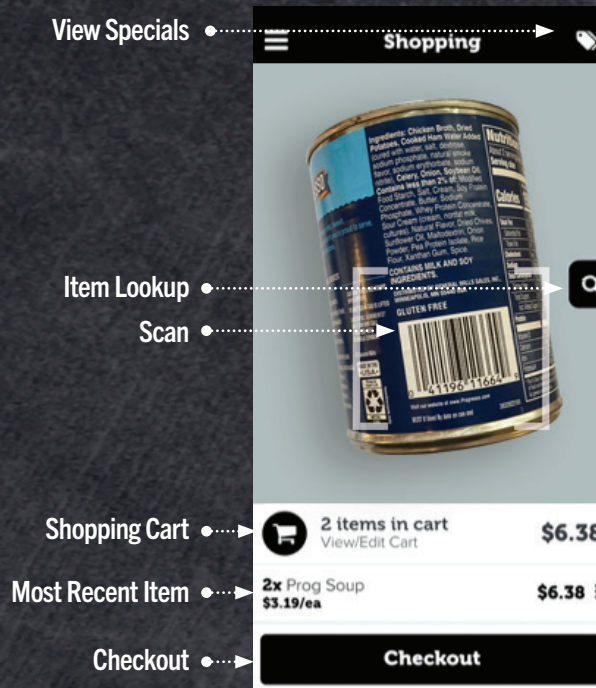
Android

Next, open the app and click the **START SHOPPING** button on the app's home screen. Follow the prompts to set up your account.

Once you are at the store and ready to shop, open the app and tap the **START SHOPPING** button to begin the shopping process.

## Start Shopping

- The camera on your phone will be activated to allow you to start scanning. Locate the barcode on each item and point the camera toward it to scan.
- Once scanned, the item will be added to your order, and the item description and price will be displayed.



Repeat the process until your shopping is complete.

If the scanner does not read the barcode, it may be because the barcode is damaged, out of focus or poorly lit. Try scanning a different one, holding it closer/further away or adjusting the light. If that does not work, use the **Item Lookup** button, which appears as a magnifying glass icon on the right side of the scan window. Manually enter the UPC number from the barcode and select **CONTINUE**.

## Weighed Items

Items that need to be weighed, such as bulk produce and some self-serve deli items, will not have barcodes directly on the item, but they can still be added to your Kowalski's Scan & Pay cart. Simply look for a Kowalski's Scan & Pay scale located nearby and complete the following steps:



- 1 Place the item on the scale.
- 2 Use the Quick Menu buttons on the scale to find your item.
- 3 Print out the label and scan the barcode with your phone.

## Bakery Items

Each self-serve bakery item has a dedicated sign with the product's name, description and price. To purchase the product, scan the barcode on the sign and place the item in a bakery bag. If you are buying multiples of the same item, you can use the +/- button at the bottom of the app screen to adjust the quantity in your cart.